



# Phone Repair Team

Belgrade, Serbia



# About us



We are a team of dedicated, highly skilled group of professionals who have been involved in the cell phone repair business for many years.

We provide consulting and logistic for repair service centers, shops and technicians.



**Phone  
Repair Team**

# Our Mission



- Our mission is to help you launch and organize your mobile phone service deal.
- If you are already in the service of mobile phones and want to improve and strengthen your business, we also have many professional advice and professional solutions for you.

## CUSTOMER SERVICE





# What we do?

- Training cell phone technicians and other personnel for removing the most complex failures on mobile phones.
- Scientific consultations when selecting new tools and practical application-new service procedures.



- Implementation and maintenance of new software for service center.
- Online support for servicing mobile phones with complex failures.
- Improve quality control and check.

# Service software



Software is one of the most important things for the Service center. There is a lot of monitoring and administration on the side of Vendors, customers, distributors etc, and Service it self.

Without good software, it is impossible to run a serious Service center.



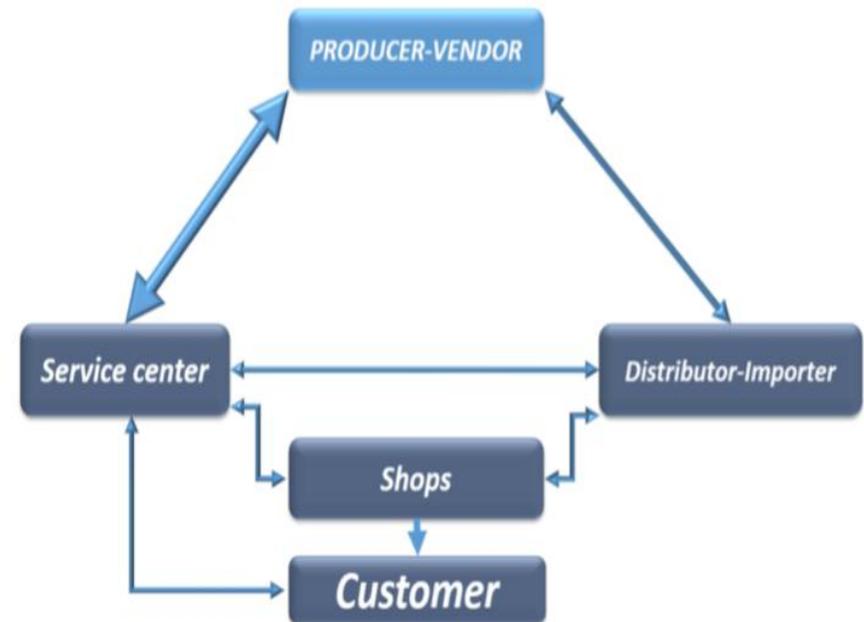
# Contract workflow



To repair mobile phones in warranty, service is required to have a contract with vendor.

After getting a contract with vendor, service can make contracts with shops, operators, distributors to service there devices in warranty.

For out of warranty repairs, service can repair any device, without having any licence with vendor.



**WELCOME TO**



**Phone**  
**Repair Team**

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